

# DIGITAL RESOURCES FOR STUDENTS & FAMILIES

SOAR 2025



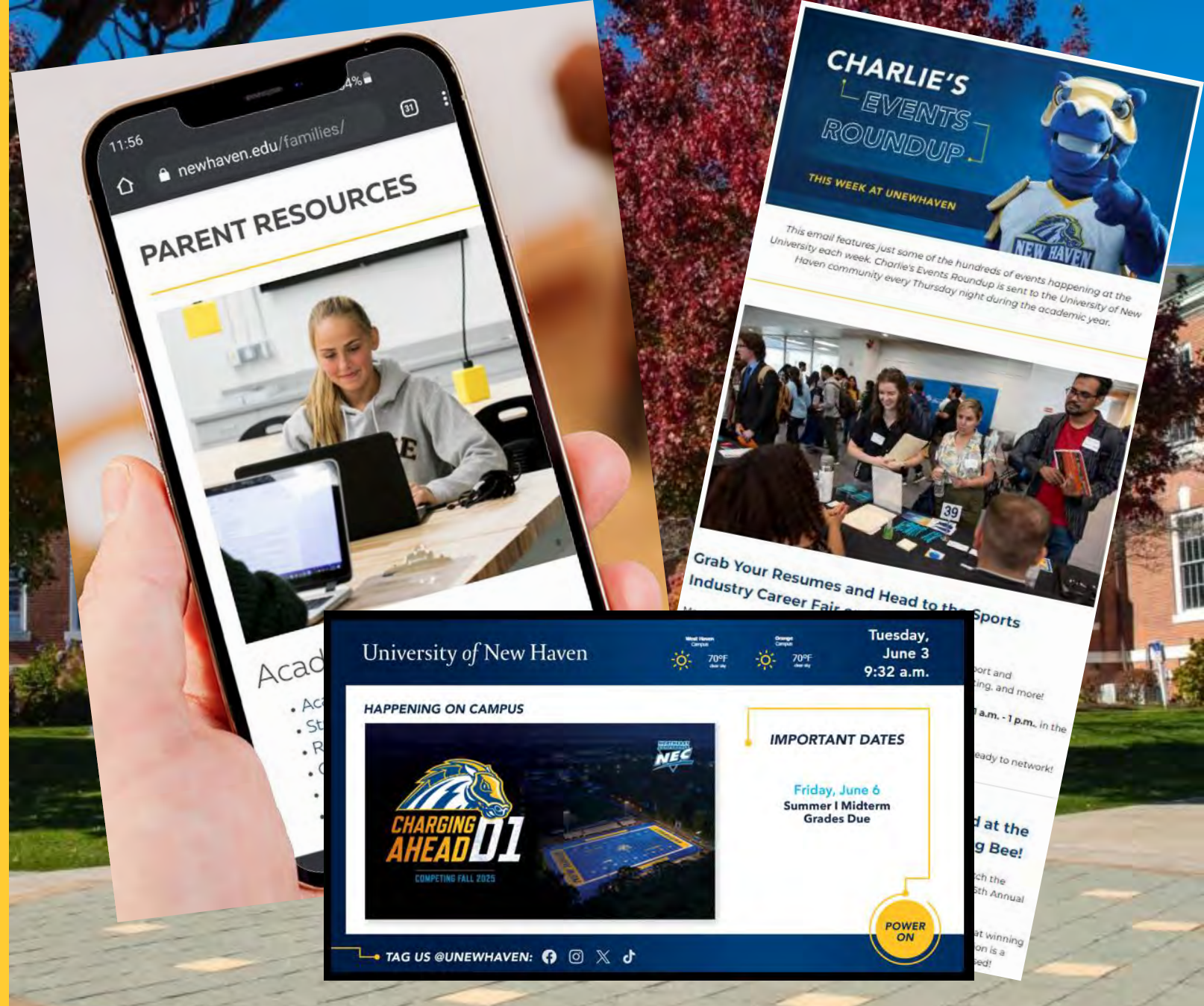


# DIGITAL RESOURCES: HOW WE STAY CONNECTED

A quick introduction to some of the digital resources available to help stay connected to Charger Nation.

In this presentation, we'll cover:

- Digital Communications & Resources for **Students**
- Digital Communications & Resources for **Families**



# Communicating with **STUDENTS**

The University communicates with students in multiple ways.

- > Public Website – newhaven.edu
- > Internal Portal – myCharger
- > Direct emails
- > Email – The Weekly Roundup
- > Email – Charlie's Events Roundup
- > Email – Charlie's Daily Events
- > Email – Charger Nation News
- > Charger Connection website and Corq app
- > Class of 2029 group on Facebook
- > Flat-screen TV displays around campus
- > Public social media accounts
- > Emergency Notification System

# Communicating with PARENTS & FAMILIES

Some (but not all) of the same resources are available to family members.

- > Public Website – newhaven.edu
- > Some Direct emails  
(ensure student lists you as family contact in Banner)
- > Email – Charger Nation News  
(optional to subscribe)
- > Emergency Notification System  
(optional to sign up)
- > Public social media accounts  
(optional to follow)
- > Parents and Families group on Facebook  
(optional to join)

- > Flat-screen TV displays around campus
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# Communicating with **PARENTS & FAMILIES**

**Newhaven.edu**, the University's website, is available to everyone, and is the go-to site for families.

- Info that parents and families need should be available on the public website, with no login required to view the info.
- Check out the section for Parents and Families, which includes a special guide for new students and families: [www.newhaven.edu/families](http://www.newhaven.edu/families)

University of New Haven

## GUIDE FOR **NEW STUDENTS & FAMILIES**

Everything you need to know  
for your first semester on campus





# Save the Date: Family Day is Saturday, Sept. 20!

[Newhaven.edu/familyday](https://Newhaven.edu/familyday)





# 5 Key Webpages [NewHaven.edu]



## Directory

- Finding faculty and staff emails and phone numbers



## Offices and Departments

- A list of some major offices around campus



## Bursar

- Billing and payments, student health insurance



## Interactive Campus Map

- Get familiar with our campus locations and buildings



## Career Development Center

- Jobs, internships, career prep, and much more

**Parents and Families - University of New Haven**

4.7K members

[Discussion](#) [Featured](#) [Members](#) [Events](#) [Media](#) [Files](#)**Charlie the Charger**[Admin](#) All-star contributor · May 12 at 1:08 PM · 🌐

Parents &amp; Families,

Please help us welcome the Class of 2029 and transfer student family members, who we started admitting to the group today. We know you will help them feel welcome in our little *virtual* corner of Charger Nation.

As there are each year, there have been several changes to the Road Map for New Students, including changes in processes and dates for new students that may differ from what your student did in past years. While we appreciate the help and guidance of the upperclass family members, we're asking that you assist Charlie by referring new families to their student's Road Map for specific information and directions and/or tagging Charlie with questions.

For any questions not answered on their Road Map, Charlie will try to find the appropriate answer and get back to them if we're tagged.

Welcome to Charger Nation, Class of 2029 and transfer families!

**CLASS OF 2029 AND TRANSFERS**

Welcome to the Best Parents and Families Group on Facebook\*

(\*according to Charlie)



# ARE YOU ON FACEBOOK? JOIN THE PARENTS/FAMILIES FACEBOOK GROUP!

Whether you're already on Facebook, or want to join just to simply stay connected to campus, all Charger parents and family members are invited to join the group!

## What you'll see:

- Questions/comments from fellow parents
- Answers from "Charlie the Charger"
- Announcements from campus
- Weekly e-newsletters



# Communicating with **STUDENTS**

Almost everything is on **myCharger**, the University's internal portal.

- Happening on Campus news feed
- Daily calendar of events
- Links to all pertinent campus systems (Email, Canvas, Banner, ePay, etc.)
- Office and department pages, resources, forms, documents, policies, procedures, etc.

[mycharger.newhaven.edu](https://mycharger.newhaven.edu) (login required)

The screenshot displays the myCHARGER portal for the University of New Haven. The top navigation bar includes links for ACADEMICS, STUDENTS, FACULTY, EMPLOYEES, HUMAN RESOURCES, LIBRARY, POLICIES, PUBLIC SAFETY, and QIT. Below this is a grid of icons for various services: Canvas, Navigate, Email, Self-Service Banner, Degree Audit, ePay, Office of Military & Veteran Affairs, my Financial Aid, my Housing and Dining, Support Services Help Desk, Facilities Request, EMS Events, Inclusive Excellence Division, CHARGER JOBS Student Employment, Handshake, Accessibility Resources, Counseling Services, and LinkedIn Learning. The main content area is divided into two sections: 'HAPPENING ON CAMPUS' and 'CALENDAR'. The 'HAPPENING ON CAMPUS' section features a news feed with a prominent article titled 'Students: Duo Security Announcement' dated June 3, 2025, which discusses the transition to Microsoft Authenticator for multi-factor authentication. The 'CALENDAR' section shows the date June 6, 2025, and a calendar view for Friday, June 6, with an event titled 'Midterm Grades Due (Summer I - Accelerated Term)'. At the bottom, there is a 'FOLLOW US ON INSTAGRAM' section with two profile cards for 'unewhavenpres...' and 'unewhaven'.

# Communicating with STUDENTS

**The Weekly Roundup** is sent to students on Sundays at 8 p.m. during the academic year (*periodically over the summer*)

## This email features:

- Campus News & Announcements
- Upcoming Important Dates/Deadlines
- Reminders
- Stories from Athletics/Various Departments & Programs/Student Organizations, etc.

### THE WEEKLY ROUNDUP UNIVERSITY OF NEW HAVEN

The Roundup is sent to all UNH students every Sunday evening, providing an overview of the great things happening on campus. [Submit your announcements, news, or events](#)



ARE YOU GRADUATING THIS SPRING?

**ATTEND CHARGE OUT! MONDAY, APRIL 14**

Drop in from 1–6 p.m. • David A. Beckerman Recreation Center

- ✓ Pick Up Your Cap and Gown
- ✓ Free Giveaways and Treats
- ✓ Sign up for Celebratory Events
- ✓ Meet with Various Offices

#### REMINDER: Charge Out is on Monday!

We know, this is an event and it's not the Events Roundup, but it's important enough to be repeated... Charge Out is **tomorrow, Monday, April 14!**

This is where students who are graduating in May will pick up their regalia (cap and gown) for Commencement, sign up for celebratory events, and meet with campus partners to help ensure their success as they prepare to graduate.

The event will be held from **1 to 6 p.m., in the Beckerman Recreation Center**. Stop by when your schedule allows and take part in this Charger tradition!

For additional details about Commencement, [click here](#).



#### Thank a Professor Before the Semester Ends!

Is there a professor who had a positive impact on you this semester who you'd like to acknowledge?

Fill out this [Thank-a-Professor form](#), sponsored by the Center for Teaching Excellence, to share your thanks!

The form is open to students **now through April 21**.

### THE WEEKLY ROUNDUP UNIVERSITY OF NEW HAVEN

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#### Stay Calm and Wrap Up the Semester Strong!

While the semester is winding down, we know you're also busy. We know it can be an exciting, yet overwhelming, time of the year.

While it's important to stay focused, if you find yourself needing a little extra support, know that there are many resources available to you here on campus!

- **Tutoring Services** If you haven't yet explored the [Center for Learning Resources](#), now is the perfect time! Whether you need help with specific subjects or just want to improve your study skills, our tutors are here for you.
- **Study Groups** Sometimes, working with your peers can make a world of difference. Forming or joining a study group can provide motivation and support. Set a meet-up time in residence hall lounges, the commuter lounges, the Bartels Student Activity Center, or the lounges in Maxcy Hall.
- **Office Hours** Your professors genuinely want to see you succeed! Don't hesitate to drop by during their office hours, in-person and online, to ask questions or get clarification on concepts you're struggling with.
- **Mental Health Resources** It's crucial to take care of yourself, especially during stressful times. If you're feeling overwhelmed, please reach out to Counseling and Psychological Services (CAPS) or the University's CARE TEAM for support.
  - CARE TEAM at [deanofstudents@newhaven.edu](mailto:deanofstudents@newhaven.edu)
  - CAPS (203) 932-7333 or [caps@newhaven.edu](mailto:caps@newhaven.edu)
  - Self-Guided Help [TAO by UpLift](#)



# Communicating with STUDENTS

**Charlie's Events Roundup** is sent to students on Thursdays at 8 p.m. during the academic year

This email is **just for events**.

It features a curated selection of some of the hundreds of events happening at the University each week.



## Upcoming Events, Dates & Deadlines

### Friday, March 21

- [Job & Internship Search](#)
- [SCOPE Spring Weekend](#) Hall, Room 103
- [QPR Training](#) 12 - 2 p.m.
- [Men of Color Collective](#)
- [Find additional event](#)

### Saturday, March 22

- [Baseball vs Franklin](#)
- [Softball vs Assumption](#)
- [Find additional event](#)

## 50th Anniversary of the Vietnam War: Commemorative Flag Raising Ceremony

### Thursday, March 27

### Baseball vs Salve

### Softball vs Christ the King

### Find additional event

### Friday, March 28

### Networking II at Assumption

### Time V

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All members of our University community are invited to commemorate the 50th anniversary of the Vietnam War with a flag-raising ceremony on **Thursday, March 27, at 9 a.m.** at the Corporal John M. Dawson Memorial flagpole, adjacent to the German Club and Kathy Zolad Stadium.

This event will celebrate and "welcome home" local Vietnam veterans by raising our nation's colors and the 50th Anniversary Commemorative flag. A reception will follow the ceremony.

Please [RSVP here](#).



## Network with Employers at the Healthcare Career Fair

The University's **Healthcare Career Fair** will be held on **Thursday, March 27, 1 - 4 p.m.** in the Alumni Lounge, Bartels Campus Center.

Meet with employers from medical, biotechnology, genetics, healthcare management, pharmaceutical industries, and more.

Dress professionally, bring plenty of up-to-date resumes, and get ready to network!



## Perspectives on Immersive Audio

Perspectives on Immersive Audio, a special online webinar hosted by professors Zack Goldberg, Lorren Hartman '24, and Mark Tavern, will be held on **Thursday, March 27, at 6 p.m., via Zoom**.

The panel, moderated by Lisa LaFontaine '19, will discuss practical approaches to mixing music in immersive formats, provide insights into current

## Prepare for Your Professional Journey

### Nailing the Interview

Are you ready for your next job interview?

Don't miss this **unique workshop with Rob Levin** on **Monday, March 24, 2 - 3 p.m.** in the Bergami Center for Science, Technology, and Innovation, Room 307 (Peter Auditorium). With a marketing background at companies such as WWE, General Electric, and Nickelodeon, Rob has been on both sides of an interview and knows how to help candidates stand out!

### Building Unshakable Confidence: Mindset, Presence & Power

Let your confidence shine! Whether you're preparing for interviews, presentations, or everyday interactions, this session will equip you with the tools to express yourself fearlessly.

The **Building Unshakable Confidence: Mindset, Presence & Power** workshop will be held on **Monday, March 24, 4 - 5 p.m.** in the Bergami Center for Science, Technology, and Innovation, Room 301.

### LinkedIn & Networking Workshop

This is the third workshop in a series designed for Health Sciences students to learn

# Communicating with **STUDENTS**

**Charlie's Daily Events** is sent to students every weekday morning.

This email is **just for events and club meetings**.

Students used to receive 30-50 RSO emails per day.

CSELO now lists all the events and meetings happening that day.



*This email features student events happening at the University each day. Visit [Charger Connection](#) for a full list of Recognized Student Organization events, club meetings, and more.*

**Individuals with disabilities are encouraged to attend University of New Haven sponsored events. If you require reasonable accommodation in order to participate in this event, please contact the sponsoring organization or department.**

**Friday, May 2nd**

Recognized Student Organization (RSO) General Meetings

- [Inkwell Poets Society General Meeting](#); 11:00AM – 12:00PM Kaplan 208
- [American Chemical Society Meeting](#); 12:30 – 1:30PM Bergami 201
- [GENERAL BODY MEETING](#); 2:00 – 3:30PM South Campus Hall Classroom 110
- [Society of Women Engineers General Meeting](#); 3:30 – 4:30PM
- [MSA General Meeting](#); 6:00 – 7:00PM Moulton Lounge
- [Charger Ultimate Practice](#); 6:00 – 8:00PM Dellacamera Stadium
- [CRU General Meeting](#); 6:30 – 7:30PM Maxcy 226
- [Miss Majorette Practice](#); 7:00 – 9:00PM German Club Ballroom

Recognized Student Organizations (RSO) Events

- [Delta Phi Epsilon CJD Tabling](#); 9:00AM – 2:00PM Bartels Tables
- [Pie-A-Panhel](#); 12:00 – 2:00PM Bartels Patio
- [Pass the Torch](#); 12:00 – 3:00PM Bixler/Gerber Quad
- [Engineering Field Day](#); 12:00 – 4:00PM Maxcy Quad
- [IT Adventure Ropes Trip](#); 1:00 – 3:00PM 40 Sargent Drive, New Haven, CT
- [Career Development Meeting](#); 3:00 – 4:00PM Bergami Center 202
- [Inkwell Poets Society End of Year Showcase](#); 6:00 – 8:00PM Bergami Center



# Communicating with **STUDENTS**

## Charger Nation News

is sent to students  
every Wednesday.

This email showcases  
University news stories and  
“In the Media” articles and  
interviews.

Families can **choose** to  
subscribe.

Visit [newhaven.edu/news](https://newhaven.edu/news)

**GET THE HIGHLIGHTS!**

Stay up to date with our biweekly newsletter, highlighting stories from around the University.

Name

Email

☐ I agree to the newsletter terms

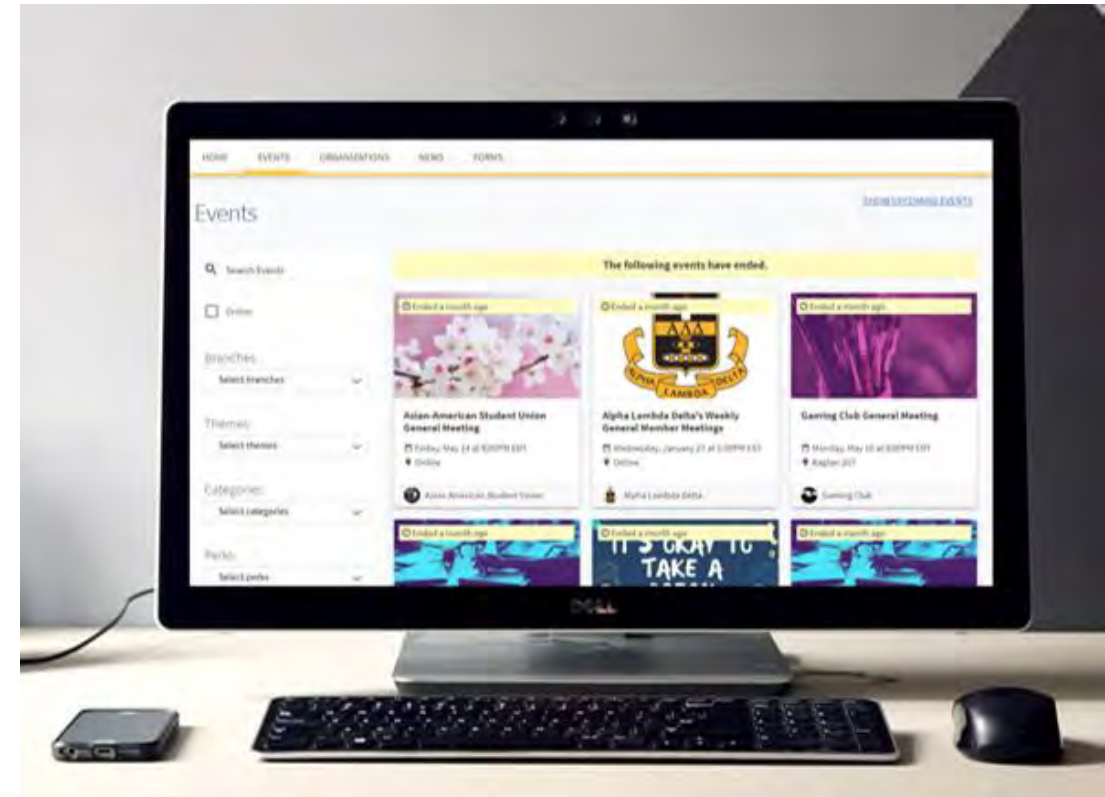
+ Newsletter Terms



# Communicating with **STUDENTS**

**Charger Connection** is the main site for RSOs and RSO events.

- Recognized Student Organizations (RSOs) post their events here.
- Administrative offices and academic programs can also post events here.
- The myCharger Calendar, Charlie's Events Roundup, and Charlie's Daily Events link to event pages on Charger Connection.
- Students access Charger Connection through myCharger (*login required*).





# Communicating with **EVERYONE**

Are you following us on **social media**?

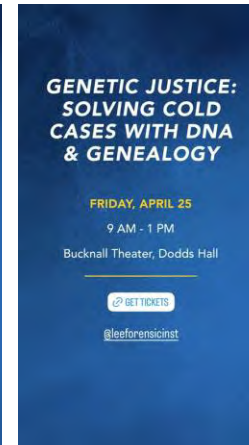
Is your student?

- The University, including President Frederiksen, and its various offices, departments, and clubs maintain public social media pages on all major platforms.

 [@unewhavenpresident](https://www.instagram.com/unewhavenpresident)

 [@unewhavenpresident](https://www.tiktok.com/@unewhavenpresident)

- Many students love to interact on social media, and many RSOs promote meetings and events on social.



 [unewhaven](https://www.facebook.com/unewhaven)

 [@unewhaven](https://twitter.com/unewhaven)

 [@unewhaven](https://www.instagram.com/unewhaven)

 [@unewhaven](https://www.tiktok.com/@unewhaven)

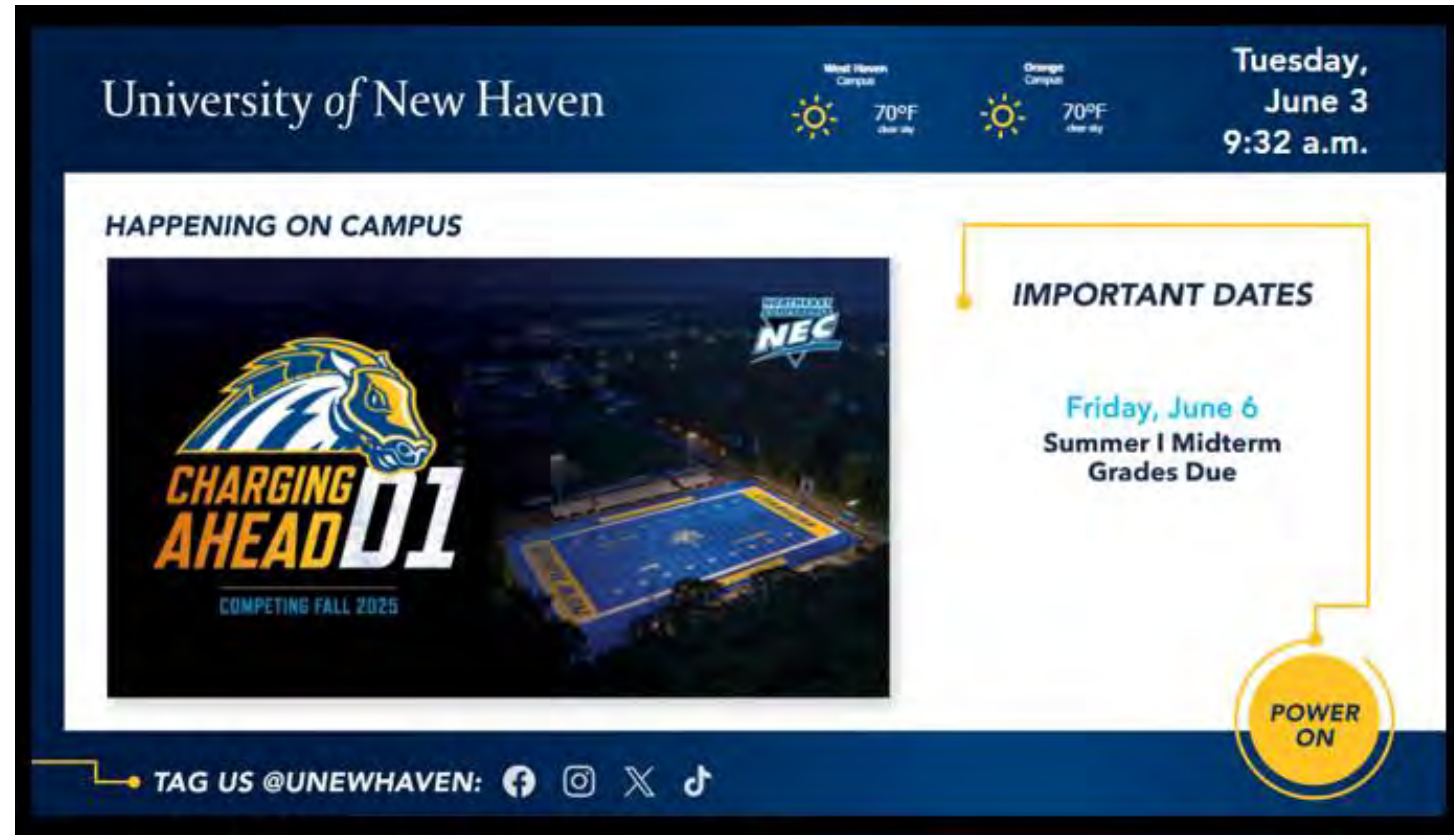
 [universityofnewhaven](https://www.youtube.com/universityofnewhaven)



# Communicating with **EVERYONE**

There are more than **50 Digital Displays** around campus, used to display short news or alerts and promote upcoming events.

They can also display emergency alerts and info.





# Communicating with **EVERYONE**

Students are automatically enrolled in the **Emergency Notification System**.

Family members can **choose to sign up** to receive emergency alerts, which can be delivered by phone, text, and/or email.

## EMERGENCY NOTIFICATION SYSTEM

Students	Emergency Notifications are made to the contact information provided in your official student record in Banner.	<a href="#">To update your student contact information in Banner, please use this form.</a>
Faculty, Staff, and Adjunct Faculty	Emergency Notifications are made to the contact information provided in your employee record in Banner.	<a href="#">To update your employee contact information in Banner, please use this form.</a>
Parents, Families, and Community Members	Emergency Notifications are made to the contact information provided on the following form.	<a href="#">To add or update your contact information and receive emergency notifications, please use this form.</a>



# THANK YOU!

**Kaitlyn Pinheiro**

*Internal Communications Coordinator  
Office of Marketing & Communications*

**Charlie the Charger**

*Send Charlie a private message on Facebook*

University of New Haven



# DIGITAL CAMPUS

SOAR 2025





# DIGITAL CAMPUS

**In this presentation,  
we'll cover:**

- Apps that will help you on your journey in Charger Nation!

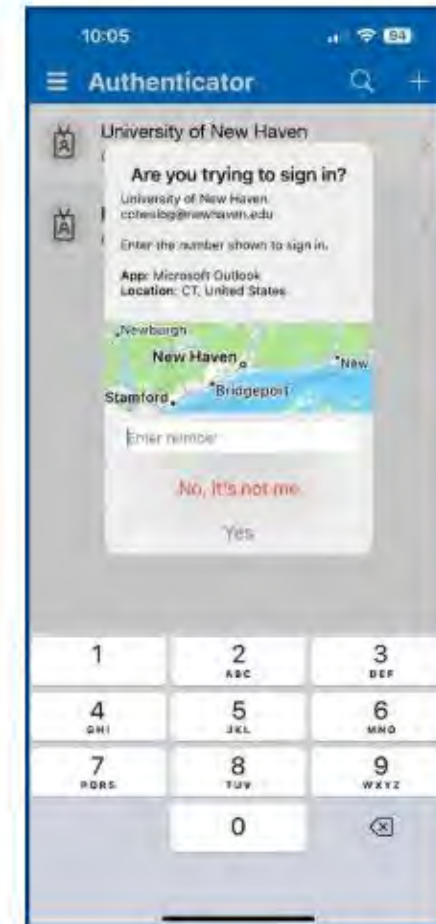
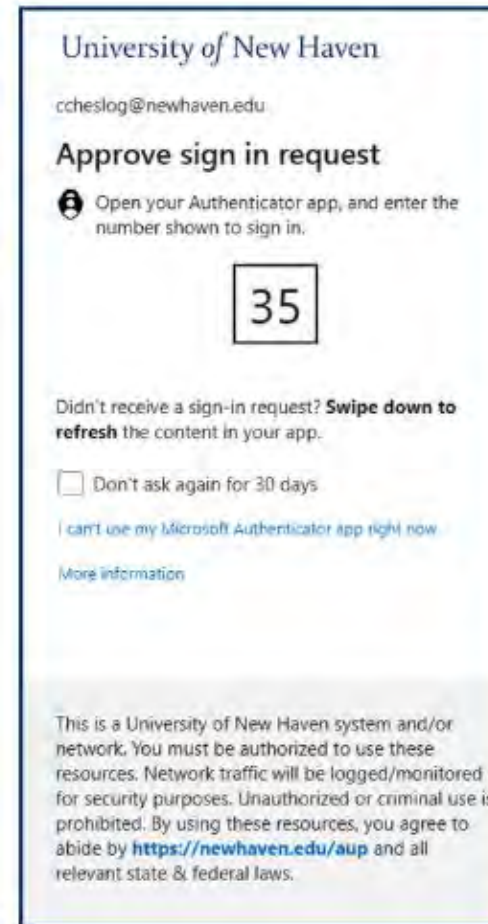
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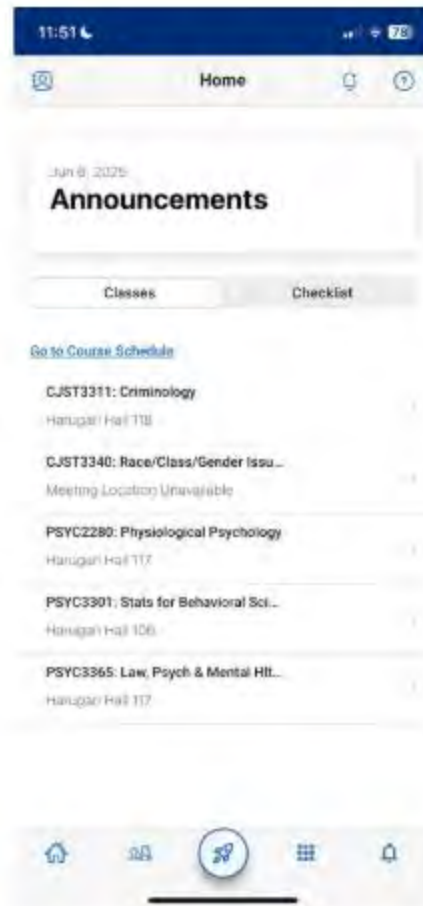
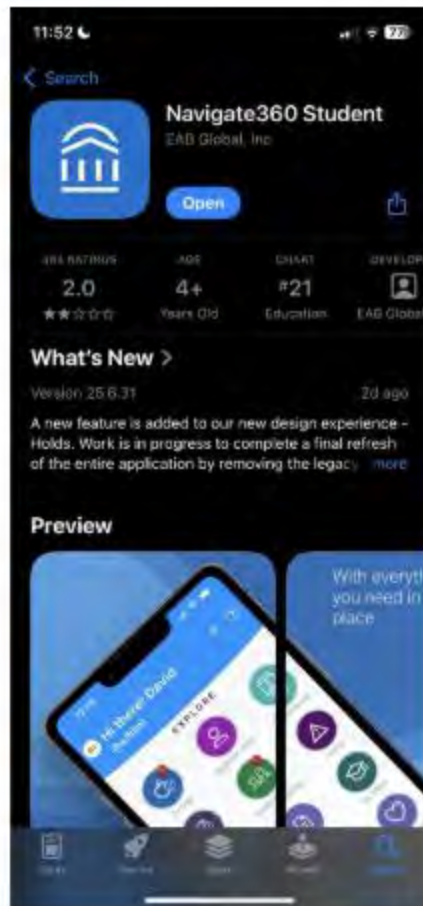


# Microsoft Authenticator



# Navigate

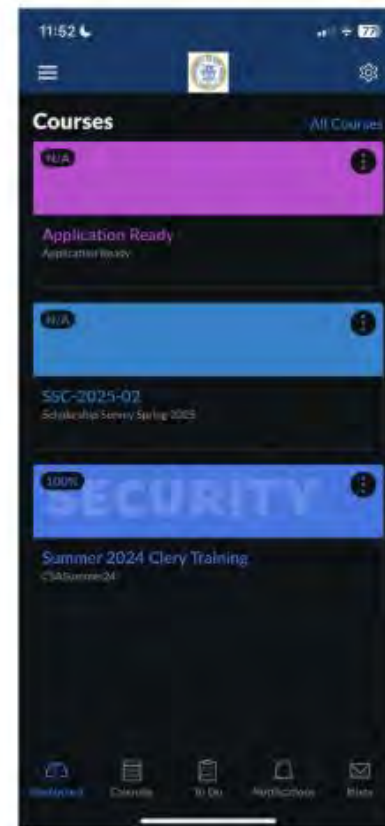
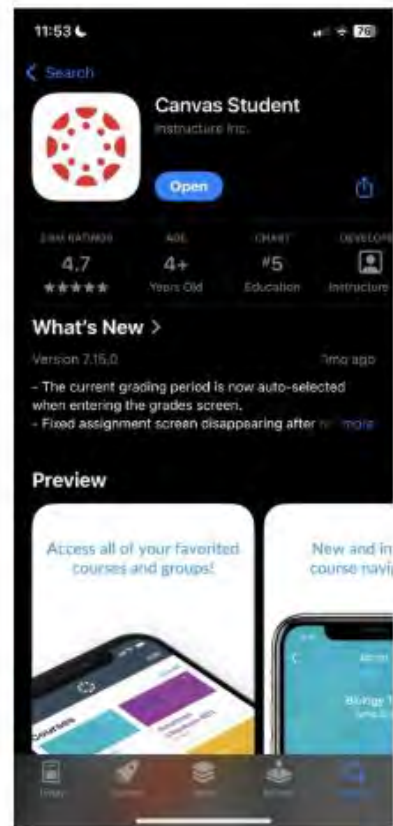
NAVIGATE is a mobile app that can help you explore the right major, navigate resources from financial aid to dining halls, and stay on top of important dates and deadlines.





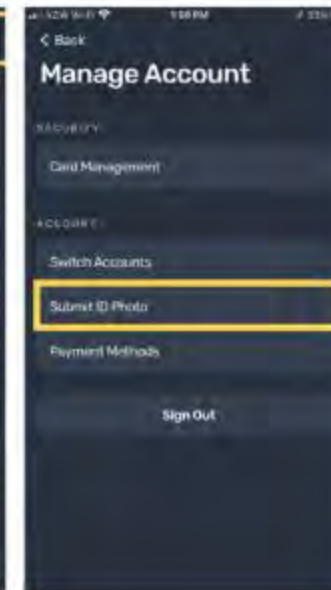
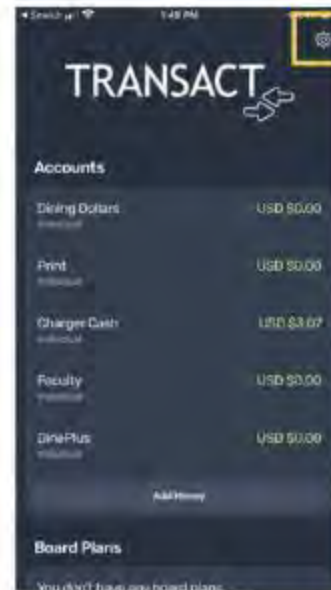
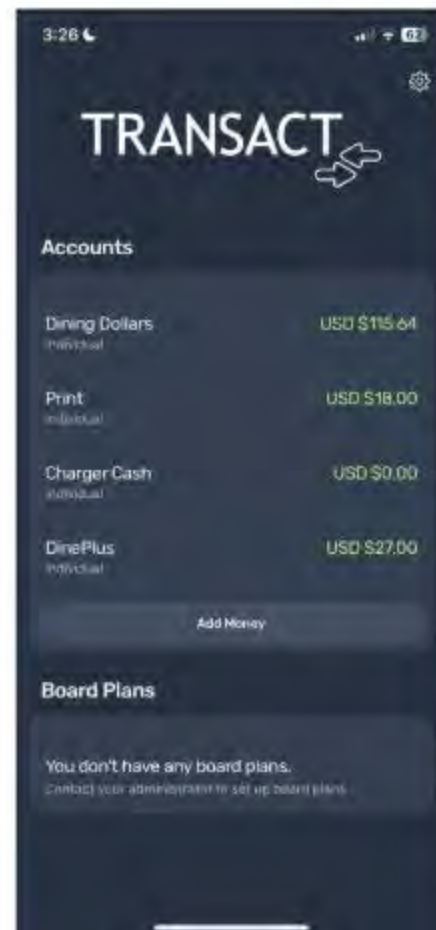
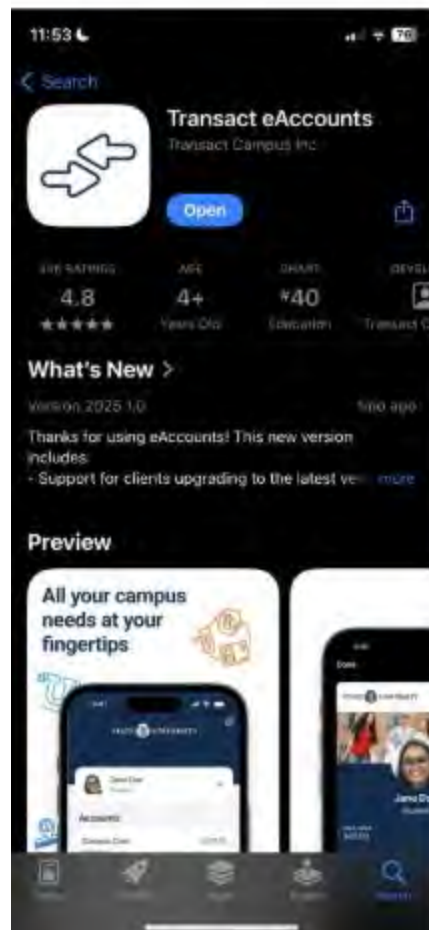
# Canvas

CANVAS is a computer-based platform where faculty and staff conduct classes, share information, and establish classrooms where students share information and upload assignments, take tests, etc. Visit myCharger Portal at [mycharger.newhaven.edu](https://mycharger.newhaven.edu) and selecting Canvas from the icons on the top of the page. Specific instructions on logging into Canvas are provided in the account letter provided to each student.



# Transact/eAccounts

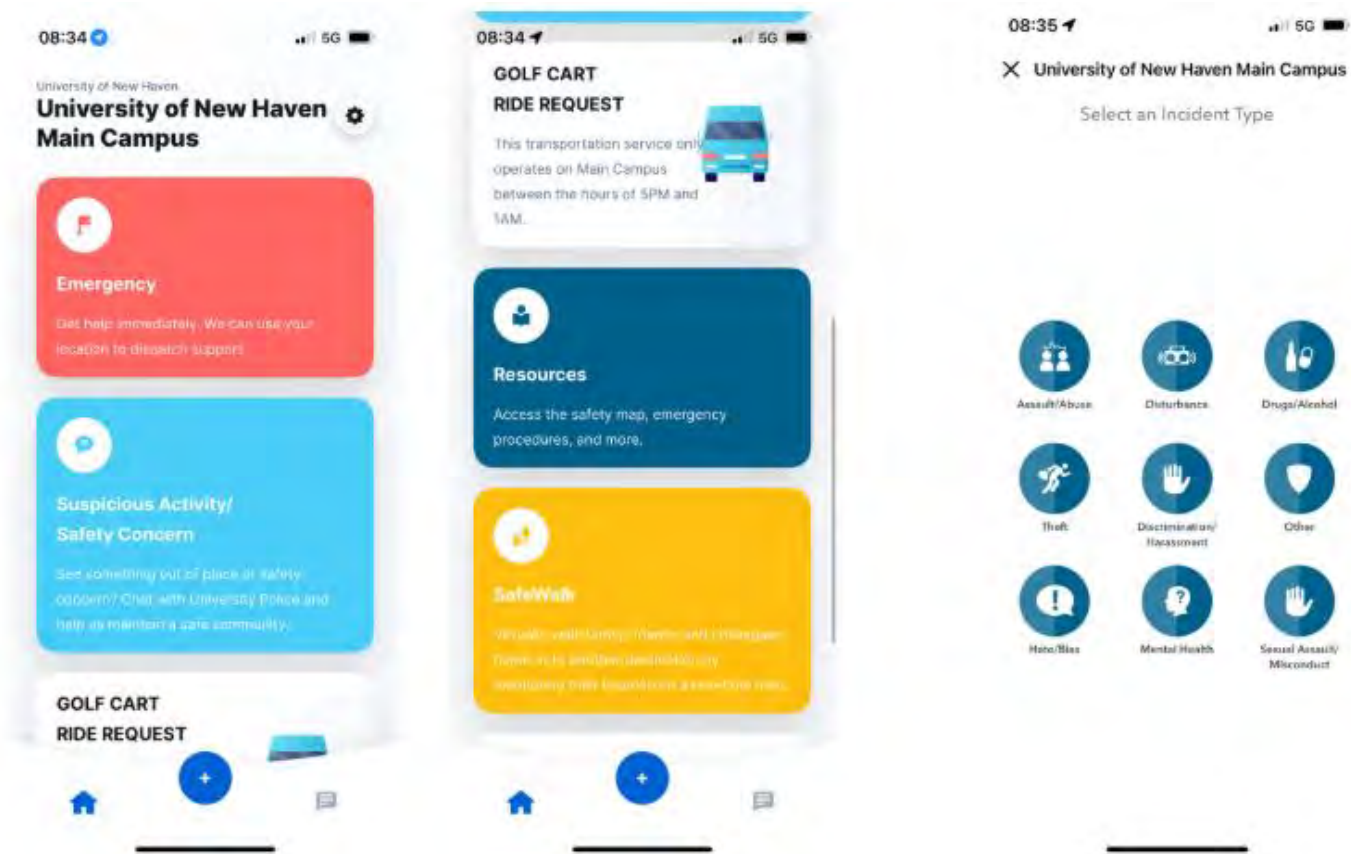
TRANSACT/EACCOUNTS is used for multiple things including checking account balances.





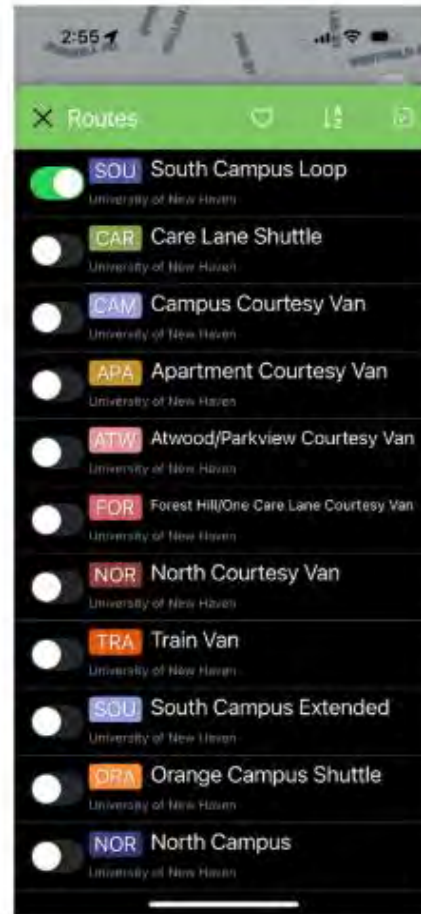
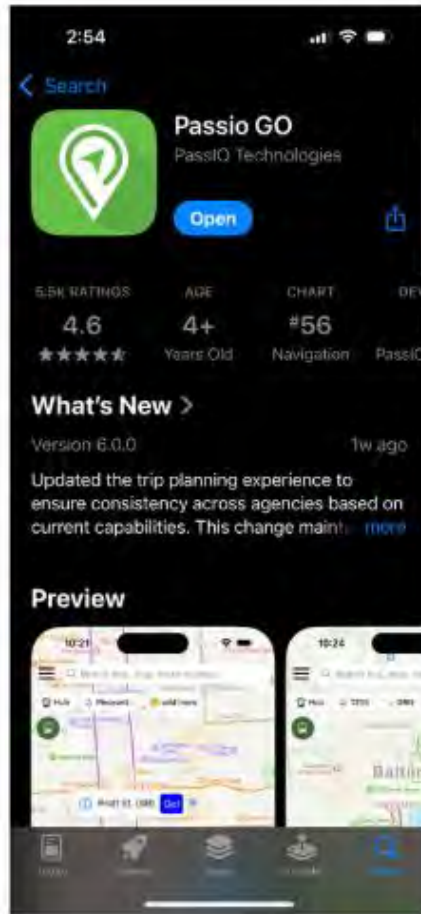
# Live Safe

LIVESAFE gives a fast and direct connection to the University of New Haven Police Department, 24 hours a day, 7 days a week. Not just for emergencies, the app can help you — and us — be more proactive in keeping everyone in our community safe.



# PassioGO

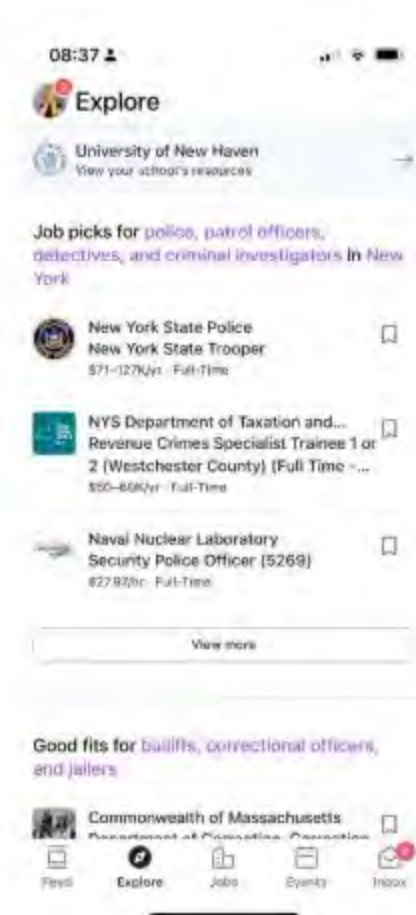
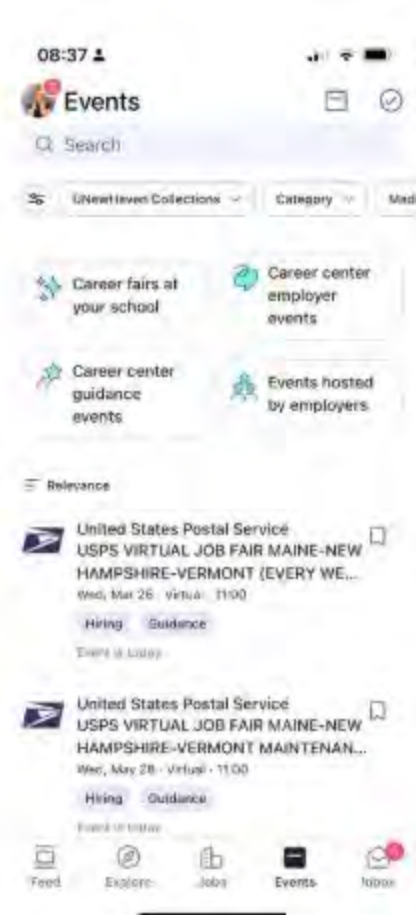
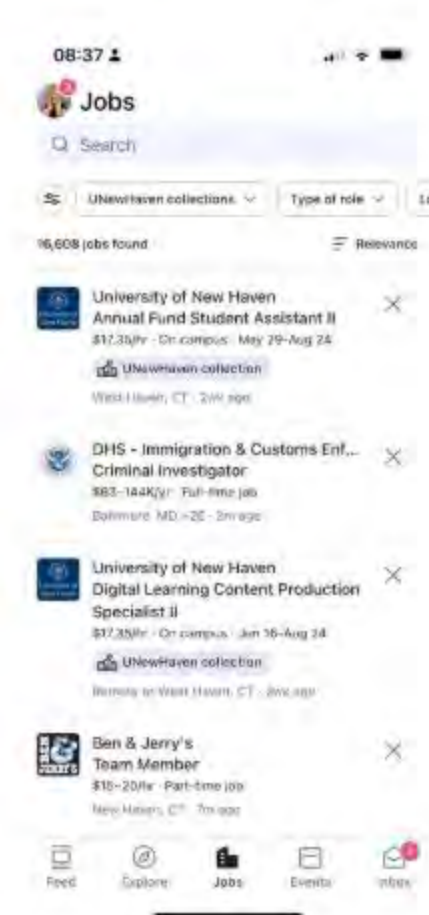
PASSIOGO gives you the ability to see real time bus locations, schedules, and ETA.





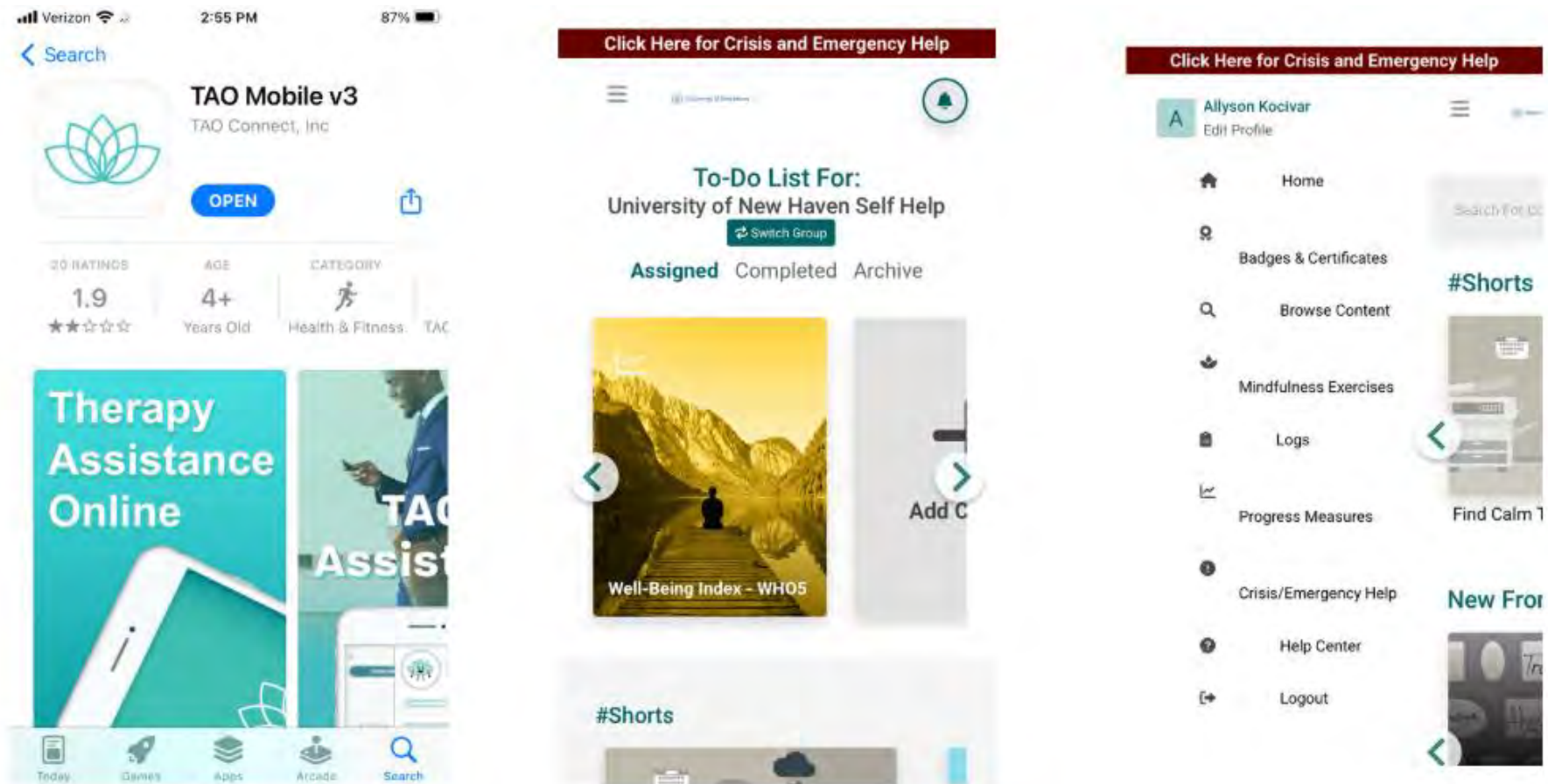
# Handshake

HANDSHAKE is a mobile app that can help you make career moves with the people, support, inspo, and info to get ahead and get hired.



# Tao

TAO by UpLift includes over 150 effective, educational sessions covering over 50 topics and skills related to wellbeing including mental health, physical health, finances, and social well-being. You can access interactive sessions, mindfulness exercises, and practice tools all aimed at helping you achieve your individual goals.





# MyChartPLUS

MyChartPLUS can keep track of your medications, test results, upcoming appointments, medical bills, price estimates, and more all in one place, even if you've been seen at multiple healthcare organization

University of New Haven is proud to now partner with Hartford HealthCare to provide your student the highest level of care so they can feel their best.

## MyChartPLUS

The easiest and most convenient way for students to manage their healthcare at UNewHaven's Student Health Services.

### Create a secure online account to quickly and easily:

- Schedule an appointment
- Check in
- Sign documents
- Receive test results
- Pay copays and bills
- Receive reminders
- Access Letters and After Visit Summaries
- Connect with your SHS care team

Create an account  
to get started



[MyChartPLUS.org/MyChart/Signup](https://MyChartPLUS.org/MyChart/Signup)